

Sample ID Card - Patient Choice InsightsSM administered by UMR (formerly known as Fiserv Health)



NAME:

ID:

GROUP:

OFFICE CO-PAY*:

Convenience Care Copay: \$10
*No Co-pay for Well Baby & Preventive Care



This card must be presented each time services are requested.

CUSTOMER SERVICE:
PROVIDERS - CALL 1(877) 233-1800
MEMBERS - CALL 1(877) 581-1822

Print Date

In order to...	Call, visit, or write...
1. Locate a participating provider:	#1-877-281-1822 or visit www.patientchoicehealthcare.com
2. Speak with a UMR customer service representative on medical eligibility, benefits, or notification <i>(available 8:00 a.m. to 8:00 p.m. Monday to Friday)</i>	#1-877-561-1622 or visit www.umar.com
3. Speak with an Innoviant customer service representative on your prescription drugs:	#1-877-559-2955
4. Speak with a registered nurse about health concerns on routine illnesses, general health, and medications by calling the Health Information Line:	#1-866-494-4502
5. Mail all medical claims and correspondence to:	UMR PO BOX 30541 SALT LAKE CITY UT 84130-0541 EOI PAYER ID #39026
6. Locate out-of-area participating PHCS providers when traveling, contact PHCS:	#1-800-678-PHCS or visit www.umar.com
7. To enroll in Maternity Management:	# 1-866-494-4502 Call when pregnancy is confirmed or enroll online at www.umar.com



RxBin 610127
RxPCN 01960000
RXGRP 01960246

Pharmacy Customer Service:
1(877) 559-2955

- a. Notice to Providers, Physicians and Facilities:** You are required to call for all inpatient admissions.
- b. Notice to Members:** You are required to call for any plan required certifications or notifications and any admissions not directed by your care system physician. Calls for pre-certification or notification made after hours or over the weekend will be received by an answering service. You will receive a return call the next business day. Calls made to the answering service fulfill the 48 hour business day notification requirement and no penalty will apply. Failure to obtain certification or notification may reduce benefits.