

Patient Satisfaction and Access

This information shows what individuals think about key aspects of service and their overall care experience with Care Systems. Also shown is the overall satisfaction individuals have with service provided to their children.

Care Systems	Adult Care								Adult Care	Children's Care
	Components of Adult Satisfaction								Overall Satisfaction	Overall Satisfaction
	Access and Continuity	Physician-Patient Interaction	Integration of Care	Would You Recommend Your Physician						
Definitely Not				Probably Not	Not Sure	Probably Yes	Definitely Yes			
Cost Group 1										
Access Quality Care System	●	○	○	4%	3%	7%	18%	69%	○	○
Aspen Medical Group	●	●	●	2%	6%	9%	17%	66%	●	●
Dakota Clinic	●	●	●		5%	5%	16%	74%	●	?
Family HealthServices Minnesota, P.A.	●	●	●	1%	1%	6%	23%	71%	●	?
HealthPartners Medical Group & Clinics	●	○	○	1%	4%	13%	26%	57%	○	?
Lakeview Health Care System	●	●	●		6%	9%	23%	62%	●	?
MeritCare Health System	○	●	●			6%	26%	68%	●	?
Minnesota Healthcare Network	●	●	●	4%	5%	7%	16%	68%	●	●
Cost Group 2										
Abbott Northwestern PHO Care System	●	●	●				31%	69%	●	?
Allina Medical Clinic Care System	○	○	●	2%	4%	5%	25%	64%	○	●
CareNorth Health System	●	●	●		1%	2%	29%	67%	●	?
Fairview Physician Associates	●	●	●	1%	2%	5%	19%	73%	●	●
Fairview Red Wing Health Services	●	●	●		18%	6%	12%	65%	●	?
HealthEast Care System	●	●	○	3%	2%	5%	24%	66%	●	?
HealthPartners Central Minnesota Clinics	?	?	?	?	?	?	?	?	?	?
Midwest Community Providers	?	?	?	?	?	?	?	?	?	?
North Clinic Care System	●	●	●			6%	33%	61%	●	?
Park Nicollet/Methodist Care System	●	●	●	2%	2%	4%	15%	77%	●	●
Regional SelectCare System	?	?	?	?	?	?	?	?	?	?
Cost Group 3										
Children's Physician Network	●*	●*	●*	4%*	1%*	2%*	6%*	87%*	N/A	●
Hennepin Faculty Associates	?	?	?	?	?	?	?	?	?	?
Mayo Clinic Rochester/Mayo Health System	●	●	●	5%	3%	7%	18%	67%	●	?
North Memorial Care System	●	●	●	3%	3%	13%	19%	63%	●	●
University of Minnesota Physicians Care System	●	●	●			16%		84%	●	?

* Reflects component of parents' satisfaction with services provided to their children.

● Above Average ● About Average ○ Below Average ? Not enough data