

Hospital Patient Safety

About the IHI Improvement Map

Recently, the Institute for Healthcare Improvement (IHI) launched a new program to help hospitals implement key process improvements that will lead to exceptional care. The program, called IHI Improvement Map, includes processes such as:

- **Deploying Rapid Response Teams**—at the first sign of patient decline and before a catastrophic cardiac or respiratory event in patients who are progressively failing outside the intensive care unit.
- **Preventing Adverse Drug Events**—by reconciling patient medications at every transition point in care.
- **Delivering Reliable, Evidence-based Care for Acute Myocardial Infarction (MI)**—to prevent deaths from heart attack.
- **Preventing Surgical Site Infections**—by reliably delivering the correct perioperative antibiotics at the proper time.
- **Preventing Central Line Infections**—by implementing a series of interdependent, scientifically grounded steps.

- **Preventing Ventilator-associated Pneumonia**—by implementing a series of interdependent, scientifically grounded steps.

- **Preventing Harm from High-alert Medications**—initially focusing on anticoagulants, sedatives, narcotics and insulin.

- **Reducing Surgical Complications**—by implementing changes in care recommended by the Surgical Care Improvement Project.

- **Preventing Pressure Ulcers**—by using science-based guidelines.

- **Reducing Methicillin-resistant Staphylococcus Auereus (MRSA)**—by implementing scientifically proven infection control practices.

- **Delivering Reliable Evidence-based Care for Congestive Heart Failure (CHF)**—to reduce readmissions.

- **Getting Boards on Board**—by implementing processes to help hospital board of directors become more effective in accelerating care improvements.

The chart below shows each hospital’s level of implementation on several key processes:

Name of Hospital	Key Process Improvements											
	Rapid response teams	Prevention of adverse drug events	Improved care for acute MI	Prevention of surgical site infections	Prevention of central line infections	Prevention of ventilator-associated pneumonia	Prevent harm from high-alert medications	Reduce surgical complications	Prevention of pressure ulcers	Reduce MRSA	Deliver reliable evidence-based care for CHF	Get boards on board
Abbott Northwestern Hospital	+++	+++	+++	+++	+++	+++	++	+++	+++	+++	+++	++
Avera Marshall Regional Medical Center	++	+++	+++	++	+++	+++	+++	+++	+++	+++	+++	+
Baldwin Area Medical Center	+++	+	+++	+++	?	?	+	+	?	+++	+++	?
Bethesda Hospital	+++	+++	?	?	+++	+++	+++	?	+++	+++	?	+++
Buffalo Hospital	+++	+++	+++	+++	?	+++	+++	+++	++	+++	+++	?
Burnett Medical Center	?	?	+++	+++	++	?	++	?	++	+++	+++	+

+++ Fully implemented
++ Good progress toward implementing
+ Good early stage effort toward implementing
? Little progress toward implementing or no information submitted
n/a Not applicable

Note: To be eligible for in-network coverage for hospital services, Patient Choice participants should verify that the hospital is affiliated with their selected Care System prior to receiving services.

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Cambridge Medical Center	+++	+++	+++	+++	+	+	+++	+	+++	+++	+++	?
Children's Hospital - Minneapolis	+++	+++	n/a	+++	+++	+++	+++	+++	+++	+++	n/a	+++
Children's Hospital - St. Paul	+++	+++	n/a	+++	+++	+++	+++	+++	+++	+++	n/a	+++
Chippewa County Montevideo Hospital	?	+++	?	?	?	?	?	?	+++	?	?	?
District One Hospital	+++	+++	+++	+++	+++	+++	++	+++	+++	+++	+++	+++
Fairview Lakes Medical Center	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++
Fairview Northland Medical Center	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+
Fairview Red Wing Medical Center	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+
Fairview Ridges Hospital	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	?
Fairview Southdale Hospital	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	++
Gillette Children's Hospital	+++	+++	?	+++	+++	+++	+++	+++	+++	+++	?	?
Glacial Ridge Hospital	++	+++	+++	+++	+++	?	+	?	?	+++	?	?
Glencoe Regional Health Services	+++	++	+++	+++	+++	+++	++	+++	+++	+++	+++	++
Granite Falls Municipal Hospital and Manor	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	?
HealthEast St. John's Hospital	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++
HealthEast St. Joseph's Hospital	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++
Hennepin County Medical Center	+++	+++	+++	+++	+++	+++	+++	+++	++	+++	+++	++
Hudson Hospital	+++	+++	+++	+++	++	n/a	+++	+++	++	+++	+++	+++
Hutchinson Community Hospital	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+
Innovis Health	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++
Lakeview Hospital	+++	+++	+++	+++	+	+++	?	+++	++	+++	+++	?
Madison Hospital	?	?	?	?	?	?	?	?	?	?	?	?
Mercy Hospital - Coon Rapids	+++	+++	+++	+++	+++	+++	+++	+++	++	++	+++	?
MeritCare Hospital	+++	++	+++	++	+++	++	++	++	++	++	++	?

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Monticello Big Lake Community Hospital	?	?	?	?	?	?	?	?	?	?	?	?
Murray County Memorial Hospital	?	?	?	+	?	?	?	+	?	?	+	?
New Ulm Medical Center	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++
North Memorial Medical Center	+++	++	+++	+++	+++	+++	++	+++	+++	+++	+++	++
Northfield Hospital	?	++	+++	+++	+++	n/a	++	+++	+++	++	+++	+
Owatonna Hospital	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++
Park Nicollet Methodist Hospital	+++	+++	+++	+++	+++	+++	++	+++	+++	+++	+++	+++
Queen of Peace Hospital	+++	++	+++	+++	+++	+++	+++	+++	+++	+++	+++	?
Redwood Area Hospital	+	?	++	++	?	++	?	?	++	++	++	?
Regina Medical Center	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	++
Regions Hospital	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++
Ridgeview Medical Center	+++	+++	+++	+++	+++	+++	+++	+++	++	+++	+++	?
St. Cloud Hospital	+++	+++	+++	+++	+++	+++	+++	++	+++	+++	+++	++
St. Croix Regional Medical Center	?	?	?	++	?	?	?	?	?	?	?	?
St. Francis Regional Medical Center	++	++	+++	++	++	++	+++	++	++	++	++	+
St. Luke's Hospital	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	++
SMDC Medical Center	?	?	?	?	?	?	?	?	?	?	?	?
Stevens Community Medical Center	+++	++	+	++	+	+++	++	+++	++	+++	++	++
Swift County - Benson Hospital	?	?	+++	?	?	n/a	?	?	++	?	?	?
United Hospital	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+
Unity Hospital	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++
University of Minnesota Medical Center, Fairview	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++
Wheaton Community Hospital	++	?	+++	+++	?	?	?	?	?	?	+++	?
Woodwinds Health Campus	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++	+++

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